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Dear WellFirst Health In-Network Provider:

SSM Health Plan is pleased to present new WellFirst Health plan product offerings for 2021 in Illinois. Effective January 1, 2021, SSM Health Plan will launch WellFirst Health ACA Individual and WellFirst Health Medicare Advantage plans for enrolled members residing in Madison County and St. Clair County.

WellFirst Health is a brand of health benefits available in the Midwest and Central portions of the U.S. that is provided by subsidiaries of SSM Health Care Corporation, including, but not limited to, SSM Health Insurance Company and SSM Health Plan. Such companies are affiliated with Dean Health Plan, Inc. in Wisconsin, also a subsidiary of the SSM Health Care Corporation. In each state, WellFirst Health products and services are supported by a local network of clinics, hospitals, and other health care providers.

To support Illinois providers, we have compiled this informational packet and are offering provider training sessions. The enclosures with this notification contain the following documents:

- Frequently Asked Questions with answers to anticipated questions that may be on your mind.
- Quick Reference for an at-a-glance view of WellFirst Health products effective January 1, 2021. It is designed as a resource for office staff working directly with members as well as for staff responsible for day-to-day processes, such as authorization requests and claim submissions.

For questions or to request a training session for your organization, please contact a WellFirst Health Provider Network Consultant at ProviderRelations@wellfirstbenefits.com.

We look forward to working with you in the coming year!

Sincerely,

A handwritten signature in black ink, appearing to read "Nicole Chripczuk".

Nicole Chripczuk
Director – Network Development