



WellFirst Health™

Business Offices in
St. Louis, MO & Madison, WI

Mailing Address:
PO Box 56099
Madison, WI 53705-9399

wellfirstbenefits.com

April 9, 2020

Dear WellFirst Health Provider:

Thank you for providing high-quality services to our members during the rapidly-evolving novel coronavirus (COVID-19) public health emergency. We will release a notification every Thursday to keep you informed of new and updated interim COVID-19 health plan policies to support our members and you during this time. We will communicate urgent information quickly outside of these weekly notifications, should the need arise.

This notification contains information regarding:

- Expanding covered services at \$0 cost share
- Modifier CS
- New codes and travel allowance for specimen collecting

Expanding Covered Services at \$0 Cost Share

Effective immediately, WellFirst Health is temporarily expanding \$0 cost sharing to include in-network hospitalizations for COVID-19 with no member out-of-pocket costs. This applies to the SSM Health Employee Health Plan and ACA Individual Plans.

As previously communicated, WellFirst Health is waiving member copayments and cost sharing for in-network diagnostic screenings and associated evaluation and management (E&M) services related to COVID-19.

Modifier CS

For dates of service on and after March 18, 2020, WellFirst Health accepts modifier CS when billing E&M services related to the administration of a COVID-19 test or to the evaluation of a patient for purposes of determining the need for such a test. Modifier CS will allow us to accurately waive member cost share on services related to COVID-19 testing.

Providers may submit corrected claims to include modifier CS if member cost share was applied to a service related to COVID-19 testing on a previously processed claim.

New Codes and Travel Allowance for Specimen Collection

For dates of service on and after March 1, 2020, WellFirst Health accepts the new CMS HCPCS codes for COVID-19 specimen collection:

- G2023 — Specimen collection for severe acute respiratory syndrome coronavirus 2 (SARS-CoV-2) (Coronavirus disease [COVID-19]), any specimen source
- G2024 — Specimen collection for severe acute respiratory syndrome coronavirus 2 (SARS-CoV-2) (Coronavirus disease [COVID-19]), from an individual in a skilled nursing facility or by a laboratory on behalf of a home health agency, any specimen source

The laboratory technicians must personally draw the sample and collect the specimen from a homebound or nursing home patient. Enlisting a messenger service for a specimen pick up does not qualify.

A travel allowance may be provided to laboratory technicians collecting specimens for COVID-19 testing from non-hospital inpatient or homebound patients under existing codes P9603 and P9604.

Additional Health Plan Information

For additional health plan information and previous provider communications, refer to our [COVID-19 provider information web page](#) link located at the top of all wellfirstbenefits.com web pages. Providers are encouraged to check our website regularly for new and updated information.

Please contact a WellFirst Health Provider Network Consultant at 314-994-6262 or ProviderRelations@wellfirstbenefits.com.

Thank you again for your continued care of our members.

Sincerely,



Loretta A. Lorenzen
Vice President- Network Management & Contracting